

RULES & REGULATIONS

Guests accessing to Hot Spring Pools are obliged to scrupulously observe the rules of conduct contained in these Regulations to guarantee public order, safety and the health of others and to protect the environment and the beauty of the naturalistic context. The facilities are available to all guests, who are committed to preserving their integrity, functioning and hygiene. A white dress code is mandatory for your linen (towels and bathrobes and / or any other type of linen). If, at the time of your arrival, you are without one, it is available for rental at our ticket office (rates shown at the ticket office and on our website). Alternatively, you can bring your white linen from home. Also, the white dress code is mandatory if you also want to access the SPA and other areas of the Resort and the Spring-pool. Animals cannot enter the the facility.

The purchase of the admission ticket implies full acceptance of these Regulations.

HEALTH INDICATIONS

- Avoid bathing immediately after eating, even if the waters are warm.
- Take short and frequent baths, so that the body adapts better to the stimuli received. Do not remain in the water for more than 20 minutes.
- Do not stand under the falls for more than 5/10 minutes: here the concentration of hydrogen sulphide and carbon dioxide is maximum.
- Between one bath and another take a relaxation time of at least 30-45 minutes.

Those who suffer from diseases, listed below, are invited to consult the doctor of the spa, available to all guests for free.

- Vasculopathies, cardiopathies and / or posthumous cardiac surgery (by-pass, valvular interventions, etc.)
- Endocrinopathies (diabetes, diarrhea, etc.)
- Hypertension
- Chronic respiratory diseases (asthma, enfi sema, etc.)
- Skin affections
- Epilepsy or seizures
- Varicose diseases
- Pregnancy

We inform you that if you were recognized in the above-mentioned conditions or if you were not aware of your health, the medical check-up is a prerequisite for access to the pool. Further information is available from the spa reception and pool staff.

DISPOSITIONS AND RECOMMENDATIONS FOR CUSTOMERS

- It is forbidden to use some swimming pools and waterfalls for children under the age of 14 and under the mt. 1.50. Special swimming pools are reserved for them.
- It is mandatory to take a shower before entering any pool.
- It is mandatory to wear a swimsuit and slippers in the entire area and wear a white bathrobe even if you want to access the Resort, the "Spring Pool", the SPA or the restaurants and bars of the Resort. The use of other footwear in thermal areas is not permitted.
- It is mandatory to enter the sauna area with the towel and wearing a bathing suit.
- The use of a swimming nappy/diaper is mandatory for children under 3 years of age.
- It is forbidden to run, dive and play dangerous games: this is a place dedicated to relaxation, well-being and tranquility. Pushes and jumps in water from the edges of swimming pools are prohibited; dangerous jokes in the water can result and run along the edges of the pools.
- It is forbidden to use fins, mats, dinghies or anything else that the security staff may consider dangerous.
- Apnea diving is forbidden.
- It is forbidden to use music players without earphones, mobile and smartphone ringtones must be kept to a minimum and / or in "silence" mode.
- It is mandatory to keep the tone of the voice low and the attitude appropriate to the environment.
- During thunderstorms, guests must leave the pools for their safety, when solicited by lifeguards.
- Respect the authority of staff and lifeguards, who take care of your safety and maintain order and pleasantness during your experience of wellness and fun in the Thermal Park.
- For reasons of hygiene and protection of all areas of the facility (lawns, common areas, changing rooms, green areas, etc.), it is forbidden to introduce and / or bring from the outside any type of food and / or beverage.
- For hygiene reasons, it is forbidden to consume food and drink inside the pools.
- It is forbidden to spread liquids or other physiological substances in water. In addition to representing a low level of civic education, they pose a risk to the health of others.
- Do not bath during the digestive phase, although the water is warm.
- Pay attention to the silver and / or other metals worn, because they may oxidize.
- It is forbidden to introduce glass or ceramic or objects that could harm third parties inside the facility.
- Access to the Hot Spring Pools is not allowed to people who are in a state of drunkenness due to the consumption of drinks or other products that alter mental and physical conditions.
- Smoking is not allowed, except for the space reserved for smokers.
- It is forbidden to sit with wet clothing on the pillows of the catering areas.
- For the respect of nature, it is forbidden to abandon waste, which must be placed in the appropriate containers and weed out flowers or damage plants and trees.

Dear guests, we remind you that:

- The use of soaps, detergents, medical substances or any other substance into the pools is forbidden because they could alter the composition of the water.
- It is dangerous to apply mud or algae present in the pools on the face or head: even if they are a natural product, they are too much concentrated.
- We invite you to behave in order not to offend against decorum or morals with unsuitable clothing and indecent attitudes.

The defaulters will be recalled by the pool personnel and in case of persistent violation of the provisions, they may be removed from the Thermal Park, without the reimbursement of any type of ticket and / or expense incurred by them.

In the event of damage to any facilities, services and equipment of the facility, guests must be held responsible for the damage caused.

The Management is not liable for damage to persons and / or things deriving from the non-observance of these Regulations and declines any responsibility for accidents and / or damage to oneself or others caused by negligence, inexperience or recklessness of the guests.

The Management also declines all responsibility for accidents or damage (to people and / or property) occurring inside the structure and caused by the imprudence of the guests.

The Management declines all responsibility for everything left unattended and / or abandoned inside or outside the Thermal Park, as well as in the parking areas.

All guests are reminded that, for reasons related to privacy legislation, correctly displayed at the entrance of the structure and on the website, it is not possible to take / record photographs or videos in the internal and external areas of the structure to third parties. In the event of bad weather, no refund will be made for tickets already purchased, on website, or through partners or authorized dealers. The Management reserves the right to suspend the entrances to ensure the safety of its guests, in the event of excessive crowding, especially during holidays. To take advantage of the reduced rate, it is necessary to show a personal identification document of the minor.



PARCO TERMALE